

Small group discussion: practitioners (#1)

Question 1

What your found encouraging	What you found discouraging
<ul style="list-style-type: none"> • Something similar to the study is happening • It raises issues that we now need to explore further • Resonated strongly with another project undertaken • Study has projected that GPs are not aware of all health professionals-of what they do • AH professionals need to communicate with GPs • Reinforced what has participant-that diabetes clinic model has led to improved outcomes 	<ul style="list-style-type: none"> • Outcomes have been a little discouraging but should not stop us going forward • Discouraging—GPs do not have knowledge of AHP

Question 2: What aspects of teamwork need to be improved?

- Need to consider the diversity of what practice nurses can & do—this symposium has highlighted that
- Within aged care-doctors are not doing EPC plans as happening to audio race or delay entry
- Disincentives financially within GP practices that cause barriers-funding model impacts
- Strategies around improving trust

Question 3: Who needs to do what to improve it?

What needs to be done	Who needs to do it
<ul style="list-style-type: none"> • Issue around patients not having the money or transport to access AH professional. • System changes-ensuring patients able to follow up and all staff able to monitor & evaluate how the patient is going (e.g. exercise program) • Ability for practice nurse to be able to refer & follow up communication 	

Other comments

- Depends on the GP & what they think the practice nurses can do
- Issue raised- model or AH practitioners collocated with a particular practice does not work as it may provide a disincentive for clients from outside the practice accessing services (has been the experience of the participant.)
- Practice nurse has a pivotal role as a prompter (e.g. referral to AH)
- Issue when exercise physiologist may only see the patient once and not have ability for follow up

Group: practitioners (#2)

Question 1

What your found encouraging	What you found discouraging
<ul style="list-style-type: none">• Ground level people want something done and soon• Recognition that there is a need to understand allied health perspective	<ul style="list-style-type: none">• Discussion is focused on GP not changes in allied health models.• Gap in data of what goes on with AHP• System perpetuating small business model and not necessarily patient centric

Question 2: What aspects of teamwork need to be improved?

- Increased knowledge of what other practitioners have to offer
- Communication networks through variety of means
- Referral process mere explicit-systematic approach

Question 3: Who needs to do what to improve it?

What needs to be done	Who needs to do it
<ul style="list-style-type: none">• Close link of impact of AH reports back to GP• Exposure of good examples of teamwork on the ground and then further data collection• Definition of roles within teams in a changing environment• Systematic input of patient-is not a population health prospective-what is role and responsibility of?(e.g. pay for phone calls between allied health team)	

Other comments